Information

To   All Audi Suppliers

KPM-QS for Hall/0-km claims

Dear Sir or Madam,

You were selected as a recipient of this message because you are a registered user of the system „**QTS-online**" of AUDI AG. Currently the entire 8D-Report process for "0-km claims" is handled within the QTS-online system.

On May 1st 2019 AUDI AG is going to change the handling of "0-km claims" from QTS-online to the ONE.Konzern Business Platform (ONE.KBP) www.vwgroupsupply.com. Registered users can access the claims within the KPM-QS (Hall) application on the ONE.KBP.

In order to provide the 8D-Reports for any claims electronically please make sure that you have the necessary authorization for the KPM-QS (Hall) application.

Steps to attain access rights:

1. Your responsible company administrator of your DUNS number receive the necessary administration rights for the application KPM-QS (Hall) automatically from the ONE.KBP Support. After he/she gets the automatic email notification, only he/she will be able to assign the user role **"KPMWebHall"** to your profile.

2. Previous user of the system QTS-online can be authorized for KPM-QS (Hall) only by the responsible company administrator. If your company administrator is not able to assign the role for KPM-QS (Hall) to your profile, he/she has to contact the ONE.KBP Support personally.

Please make sure, that you are able to access the KPM-QS (Hall) application by May 1st 2019 at the latest.

Important notes:

- The assignment of access rights for KPM-QS (role "KPMWebHall") to single user IDs can only be done by the Company Administrator and neither by any Volkswagen AG employee nor the ONE.KBP Support team.

- The role-assignment for each user ID by the Company Administrator can take up to four days before the user can use the KPM-QS (Hall) application.

- The access rights are based on DUNS numbers. Please note that you have a separate access for each DUNS number you are using on the ONE.KBP.

- In case if you are already using the KPM-QS (Hall) application for "0-km claims" for other Volkswagen company locations you will not need to apply for an additional right.

- The KPM-QS (Hall) application can be used without a "orga form or non-discloure agreement". On the ONE.KBP it is only necessary that the responsible company administrator confirm and send the B2B user agreement after the general registration process of the DUNS number was completed.

- A user manual in German and English language is available within the application KPM-QS (Hall).

- 8D-Reports requested by Audi prior **to May 1st 2019** or also 8D-Reports which already started for "0-km claims" will be handled and closed within the QTS-online system.

- A research of your completed claims within the QTS-online system will be available for you **till June 30th 2019**. If it is necessary, please make a data backup of your reports (test reports, 8D-Reports). A research regarding completed QTS-online claims will be not available within the KPM-QS application.

In case you have questions or issues regarding the supplier platform KPM-QS please contact the Supplier Integration Team of Volkswagen AG.

Support Europe
Monday to Friday between 8 AM and 6 PM
Phone: +49 5361 - 9 - 33099
E-mail: b2bteam@vwgroupsupply.com

Thank you in advance for your cooperation!

AUDI AG
I/GQ-Z

i.V.
Rudolf Nofz
Central Quality Assurance

I/GQ-Z2

i.A.
Manfred Eilzer
IT Quality Assurance